

STUDENTS
GRIEVANCE CELL

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ACHARYA INSTITUTE OF GRADUATE STUDIES

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Ref No.: AIGS/PO/GRI/Coord./2021-22

Date: 01/08/2021

OFFICE ORDER

GRIEVANCE REDRESSAL CELL

To
Ms. Sowmya N
Assistant Professor
Department of FAD
AIGS

The Institution established Grievance Cell in the pursuit of harmonious study environment in the Institution and to uphold the interests of students by redressing students' grievances

You shall be the Member of this cell. You shall take measures to encourage students to express their grievances without any fear of being victimized; install grievance box to receive grievances where students want to remain anonymous; take measures to create amicable relationship between the stakeholders of the Institution, thereby aiming at securing harmonious study environment in the campus and coordinate with management, various departments, committees and individuals under the Institution, to provide effective redress for the grievance. You shall be assisting the Co-ordinator of the cell.

However your tenure of responsibility will be called off if you are found negligent in fulfilling your responsibility/your performance is found not satisfactory.


Principal

PRINCIPAL

Acharya Institute of Graduate Studies
Soladevanahalli, Hesaraghatta Road
Bangalore - 560107

AIGS EST 17

01.08.2021

NOTIFICATION

Sub: Re-Constitution of Students Grievance cell


The Institution has Re-constituted the student's Grievance Cell, with the following members.

Sl. No	Name	Designation	Department	Appointment as
1	Dr. Gurunath Rao Vaidya	Principal, AIGS	Admin	Chairperson/ Presiding Officer
2	Ms.Parimala S	Lecturer	Aviation Management	Co-ordinator
3	Ms.Sowmya	Lecturer	FAD	Member

The notification shall come into effect from 1st Sep 2021 until further order.

Copy to:

1. All Members
2. All HODs
3. HR Dept.
4. Office File


PRINCIPAL
Acharya Institute of Graduate Studies
Soladevanahalli, Heesarahatta Road
Bengaluru - 560107
Principal

Ref. No. : AIGS/PO/GRCcell/2021-22

Date: 01/08/2021

OFFICE ORDER

GRIEVANCE REDRESSAL CELL

To
Ms. Parimala S
Assistant Professor
Department of Aviation Management
AIGS

The Institution established Grievance Cell in the pursuit of harmonious study environment in the Institution and to uphold the interests of students by redressing students' grievances

You shall be the Member of this cell. You shall take measures to encourage students to express their grievances without any fear of being victimized; install grievance box to receive grievances where students want to remain anonymous; take measures to create amicable relationship between the stakeholders of the Institution, thereby aiming at securing harmonious study environment in the campus and coordinate with management, various departments, committees and individuals under the Institution, to provide effective redress for the grievance. You shall be assisting the Co-ordinator of the cell.

However your tenure of responsibility will be called off if you are found negligent in fulfilling your responsibility/your performance is found not satisfactory.

Candice
Principal

AIGS EST 18

02.04.2021

NOTIFICATION

Sub: Re-Constitution of Students Grievance cell

The Institution has Re-constituted the student's Grievance cell, with the following members.

Sl. No	Name	Designation	Department	Appointment as
1	Dr.Gurunath Rao Vaidya	Principal,AIGS	Admin	Chairperson/ Presiding Officer
2	Ms.Parimala S	Lecturer	Aviation Management	Co-ordinator

The notification shall come into effect from 2nd May 2022 until further order.

Copy to:

1. All members
2. All HODs
3. HR Dept.
4. Office File


PRINCIPAL
Acharya Institute of Graduate Studies
Soladevanahalli, Hesaraghatta Road
Bangalore - 560107
Principal



ACHARYA INSTITUTE OF GRADUATE STUDIES

(Re-accredited by NAAC 'A' Grade and Affiliated to Bengaluru city University)

Acharya Dr. Sarvapalli Radha Krishnan Road
Soladevanahalli .Bangalore-560107

Grievances Redressal cell

Objective:

To secure harmonious study environment in the college and to uphold the interests of students by redressing students grievances

VISION:

It is to develop a responsible and accountable attitude among all the stake holders in order to maintain a harmonious educational ambience in the institute and uphold the dignity & divinity of the college.

Mission

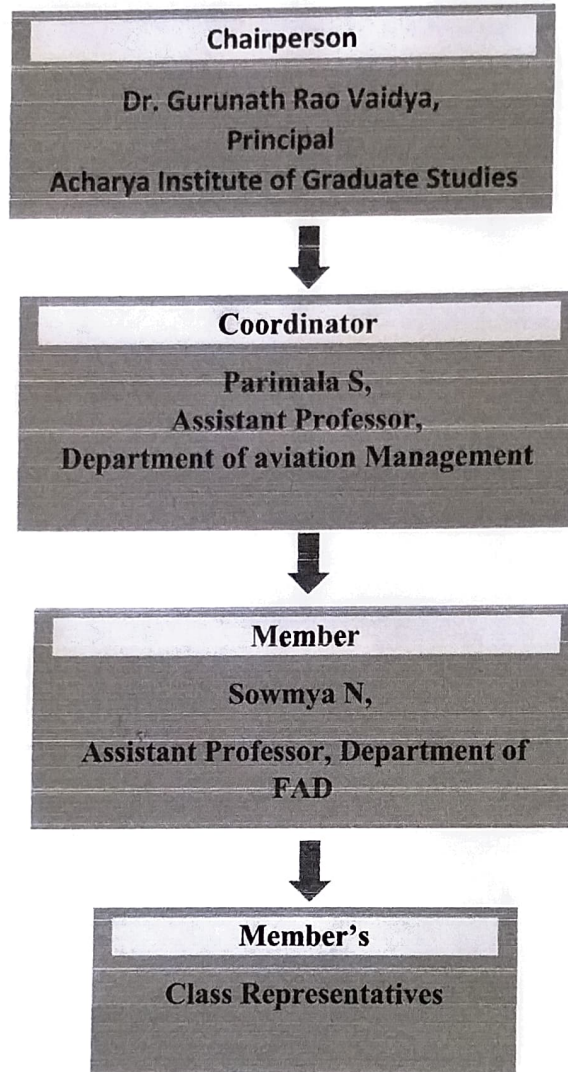
Advising students of the college to respect the right of dignity of one another .Encouraging the students to express their grievances/Suggestions freely for a smooth relationship and keep up the standard and discipline of the college.

Functions:

- To develop an organizational framework to resolve Grievances of Students and other stakeholders.
- Upholding the dignity of the College by ensuring strife free atmosphere in the College through promoting cordial Student-Student relationship and Student-teacher relationship.
- Encouraging the Students to express their grievances / problems freely and frankly, without any fear of being victimized
- To enlighten the Students on their duties and responsibilities.
- To install grievance box/suggestion box. to receive grievances and suggestions where students want to remain anonymous.
- The cell formally will review all cases and will act accordingly as per the Management policy.


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Composition of grievance cell



Guridee
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Acharya Institute of Graduate Studies
Soladevanahalli, Hosuraghatta Road
Bengaluru - 560107

PROCEDURE OF REPORTING GRIEVANCE

- Student shall report the grievance in writing, in a prescribed format or shall write in an sheet of paper.
- Student shall report the written grievance to Principal, any member of the Grievance cell, any HOD, Proctor any faculty.
- Students who are not willing to disclose the identity of the complainant shall drop the written grievance letter in the "Grievance Box" fixed in front of Principal's chamber.
- The details of any grievance reported shall be kept confidential.
- On report of grievance, the cell shall hold meet and conduct further process to redress the grievance.
- On the redress given by the cell, subsequent execution of redress shall happen as per requirement.


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