Introduction (2020-21)

The IQAC team of the institution has collected feedback from the alumni on ambiance of institution as part of quality monitoring and quality assurance practices implemented in the institution.

The feedback link is also available in the website and students are encouraged to fill in the feedback form.

The data so collected by using an online software is also analyzed by the software and the result is reviewed by the IQAC team. Recommendations are prepared and forwarded to the management.

Action taken report is also prepared for follow up actions.

The following is the analysis of number of responses per question.

PRINCIPAL
Acharya Institute of Graduate Studies
Soladevanahalli, Hesaraghatta Road
Bengaluru - 560107

| Question	AvgOfScore
Physical infrastructure of college library	4.2
Wi Fi and Internet Facilities	3.92
Drinking Water Facility	4.7
Greenery on the college campus	4.92
Cleanliness and maintenance of college premises	4.8
Good food quality at college canteen	3.86
The college campus has ramps and lifts that makes it user friendly for people with disabilities	4.7

Average Score
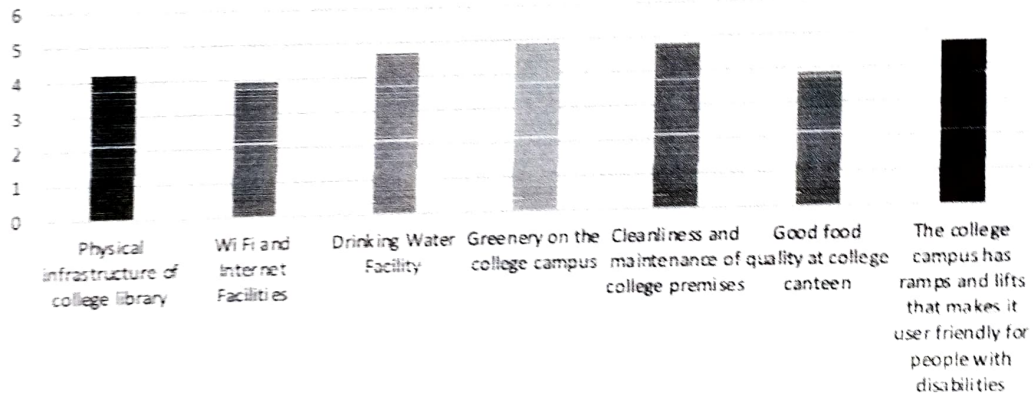
Overall percentage response

| Question	1	2	3
Physical infrastructure of college library	10	31	31
Wi Fi and Internet Facilities	15	37	33
Drinking Water Facility	18	22	35
Greenery on the college campus	21	25	31
Cleanliness and maintenance of college premises	19	28	42
Good food quality at college canteen	22	21	47
The college campus has ramps and lifts that makes it user friendly for people with disabilities	16	28	42

Physical infrastructure of college library
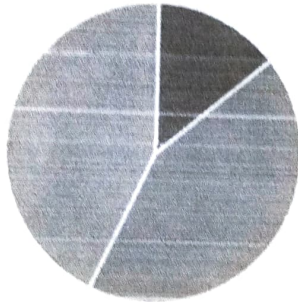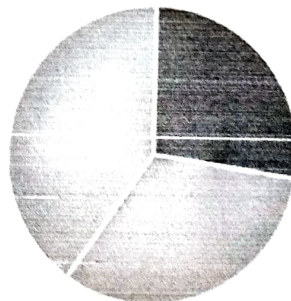

■ 1 ■ 2 ■ 3

Wi Fi and Internet Facilities
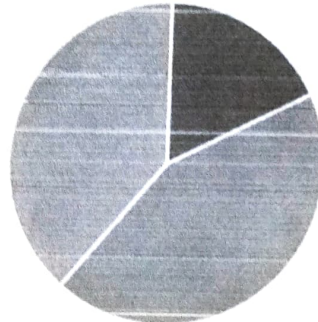
■ 1 ■ 2 ■ 3

Drinking Water Facility
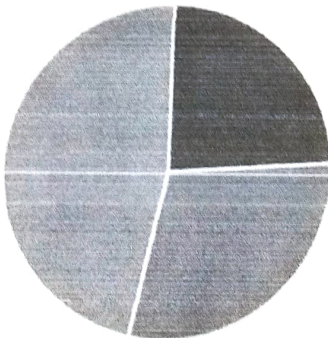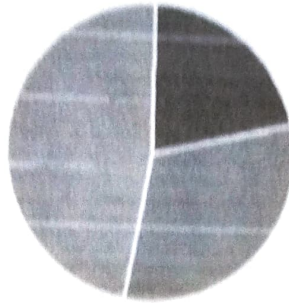

■ 1 ■ 2 ■ 3

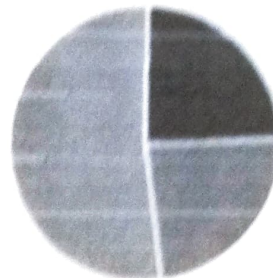### Greenery on the college campus

■ 1 ■ 2 ■ 3

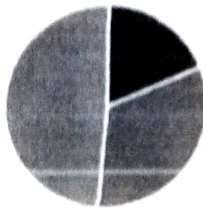## Cleanliness and maintenance of college premises

■ 1 ■ 2 ■ 3

Good food quality at college canteen

■ 1 ■ 2 ■ 3

The college campus has ramps and lifts that makes it user friendly for people with disabilities

■ 1 ■ 2 ■ 3

Conclusion

Feedback analysis and action taken report is a regular quality monitoring and quality assurance activity of the IQAC team of the institution. Feedback is collected every semester and reports are analyzed.

The recommendations are also reviewed and appropriate actions are taken. The actions taken are noted in the IQAC Annual Quality Assurance Report and submitted in the yearly reports.

In case there is any recommendation that requires detailed planning and effort to implement, the same is noted in the Plan of Action of IQAC for the subsequent year in the AQAR.

The activities are monitored and outcome is mentioned in the Actions Taken in the next year AQAR

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ACHARYA INSTITUTE OF GRADUATE STUDIES
(NAAC Reaccredited A Grade and Affiliated to Bengaluru City University)
Soldevanahalli, Bengaluru-560107

Action taken report for ambience 2020 - 21 (Alumni)

Question		
Wi Fi and Internet Facilities	3.91	The institute has ensured enhanced internet facilities by choosing Wi Fi service providers who are able to deliver better bandwidth across the campus

Question		
Good food quality at college canteen	3.86	The institute is working towards providing good quality food in the canteen by ensuring good taste and highest hygiene standards. Opening another cafeteria in campus is also being considered.

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